

IT Infrastructure Requirements for Installation and Use of the Printer Driver and Programs for the *smart*PRINTER



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Hardware Requirements

A laptop or desktop PC with a reliable operating system is necessary. Optimal work conditions are only guaranteed if one of the supported operating systems is used and the hardware equipment requirements are met. The option of connecting a laptop/desktop PC to the Internet offers you direct access to software updates and certainty that you are working with current versions and data. An Internet connection is not absolutely necessary.

Necessary Hardware

- Free hard disk storage 250 MB
- RAM: 2 GB

Supported Operating Systems:

- Windows 7 Enterprise 32/64 bit
- Windows 7 Professional 32/64 bit
- Windows 8/8.1 32/64 bit
- Windows 10 32/64 bit

Administrator Rights

As an administrator you have the rights to perform any changes that are possible on Windows. These permissions are necessary in order to install the necessary programs and hardware.

For the installation, you should have permissions to:

- install a printer driver,
- install .NET Framework 4.5.1 and
- install Windows-based programs.

User Rights

As a user without unlimited administrator rights, in order to use the locally installed WAGO programs you need read and write permissions for:

- Windows printer settings
- C:\Programs (X86)\Wago\smartScript
- C:\ProgramData\Wago\Printer Settings

Drivers and Program Conflicts

Fragmented data makes hard drive access slower, outdated or incorrectly installed drives lead to program conflicts, and orphan registry entries restrict system performance.

Such conflicts cannot be excluded in advance, even in connection with the installed WAGO software. Our support cannot offer a solution for every conflict on your system.

With the help of your IT expert, assess what measures could offer a possible solution on your system.

Information on Use of the *smart*PRINTER on a Network

The *smart*PRINTER has an ETHERNET interface and can be controlled via the DHCP addressing or a static IP address. WAGO provides a tested printer driver for using the printer. This driver is intended for local installation. The connection can be modified so that the printer can be controlled via standard TCP/IP. The standard TCP/IP connection is understood as a local application; this explained in the operating instructions.

The printer driver is not appropriate for use on network servers.

Our support will be happy to assist you.

We would like to point out that we are not familiar with your IT landscape and cannot replace on-site support from your IT department.